



Borough of Tamworth

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HEALTH AND WELLBEING SCRUTINY COMMITTEE

16 September 2020

Dear Councillor

A Meeting of the Health and Wellbeing Scrutiny Committee will be held in **Online Meeting on Thursday, 24th September, 2020 at 6.00 pm**. Members of the Committee are requested to attend.

Yours faithfully

A handwritten signature in black ink, appearing to be 'A. B.', followed by a long horizontal line extending to the right.

Chief Executive

A G E N D A

NON CONFIDENTIAL

- 1 **Apologies for Absence**
- 2 **Minutes of the Previous Meeting (Pages 5 - 10)**
- 3 **Declarations of Interest**

To receive any declarations of Members' interests (personal and/or personal and prejudicial) in any matters which are to be considered at this meeting.

When Members are declaring a personal interest or personal and prejudicial interest in respect of which they have dispensation, they should specify the nature of such interest. Members should leave the room if they have a personal and prejudicial interest in respect of which they do not have a dispensation.

4 Update from the Chair

5 Update on health related matters considered by Staffordshire County Council (Pages 11 - 14)

(To receive the Healthy Staffordshire Digests for the meetings held on 6 July and 8 August 2020 and an update from County Councillor T Clements)

6 Impact on Young People of COVID-19

(To receive an update from the Assistant Director Partnerships and a representative of SCVYS)

7 Homelessness and Rough Sleeping Planning (Pages 15 - 32)

(Report of the Portfolio Holder for Neighbourhoods)

8 Reopening High Streets Safely Fund (Pages 33 - 54)

(To receive an update from the Assistant Director Growth & Regeneration)

9 Forward Plan

Please see the link to the Forward Plan:

<http://democracy.tamworth.gov.uk/mgListPlans.aspx?RPId=120&RD=0&bcr=1>

10 Health & Wellbeing Scrutiny Work Plan (Pages 55 - 56)

To consider items for Health & Wellbeing Scrutiny Committee Work Plan

Access arrangements

If you have any particular access requirements when attending the meeting, please contact Democratic Services on 01827 709267 or e-mail democratic-services@tamworth.gov.uk. We can then endeavour to ensure that any particular requirements you may have are catered for.

Filming of Meetings

The public part of this meeting may be filmed and broadcast. Please refer to the Council's Protocol on Filming, Videoing, Photography and Audio Recording at Council meetings which can be found [here](#) for further information.

The Protocol requires that no members of the public are to be deliberately filmed. Where possible, an area in the meeting room will be set aside for videoing, this is normally from the front of the public gallery. This aims to allow filming to be carried out whilst minimising the risk of the public being accidentally filmed.

If a member of the public is particularly concerned about accidental filming, please consider the location of any cameras when selecting a seat.

FAQs

For further information about the Council's Committee arrangements please see the FAQ page [here](#)

To Councillors: R Ford, P Brindley, D Box, J Faulkner, M J Greatorex, M Oates, S Peale, S Pritchard, R Rogers and County Councillor T Clements

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**MINUTES OF A MEETING OF THE
HEALTH AND WELLBEING SCRUTINY
COMMITTEE
HELD ON 14th JULY 2020**

PRESENT: Councillor R Ford (Chair), Councillors P Brindley, A Farrell, M J Greatorex, J Faulkner, R Kingstone, S Peale and R Rogers

County Councillor County Councillor T Clements

CABINET Councillor Michelle Cook

The following officers were present: Tina Mustafa (Assistant Director Neighbourhoods), Joanne Sands (Assistant Director Partnerships), Jo Hutchison (Democratic Services, Scrutiny and Elections Officer) and Jodie Small (Legal, Democratic and Corporate Support Assistant)

1 APOLOGIES FOR ABSENCE

The Chair reported that Councillor S Pritchard had sent his apologies and Councillor A Farrell was present as his substitute.

The Chair further reported that apologies had been received from Councillor D Box.

2 APPOINTMENT OF VICE-CHAIR

RESOLVED that Councillor P Brindley be appointed as Vice-Chair

(Moved by Councillor R Ford and seconded by Councillor A Farrell)

3 MINUTES OF THE PREVIOUS MEETING

The Minutes of the previous Health and Wellbeing Scrutiny Committee held on 11th March 2020 were approved as a true record.

(Moved by Councillor P Brindley and seconded by Councillor M Greatorex)

4 DECLARATIONS OF INTEREST

Councillors S Peple and P Brindley declared an interest in agenda item 8 as a result of their involvement in the anchor organisations referred to in the report. However, neither Councillor felt that these interests required them to leave the meeting or to preclude them from participating in the discussion.

5 UPDATE FROM THE CHAIR

The Chair thanked members for attending this first remote meeting of the Health & Wellbeing Scrutiny Committee.

The Chair welcomed the new members of this Committee; Councillors Richard Kingstone, Sheree Peple and Steven Pritchard, and thanked the retiring members for their participation on this committee.

The Chair reminded members that the 2 April 2020 Health & Wellbeing Scrutiny Committee meeting had been cancelled. That meeting had been due to receive a safeguarding update, which instead had been circulated to members. The Chair requested that members forward any questions or comments to him.

6 UPDATE ON HEALTH RELATED MATTERS CONSIDERED BY STAFFORDSHIRE COUNTY COUNCIL

The Chair reminded members that the Staffordshire County Council Digest from their meeting on 8th June was included in the agenda pack and invited County Councillor T Clements to provide a further update. County Councillor updated the committee on some of the work which had taken place in respect of track and trace in care homes.

The Chair reported that at the 6th July Healthy Staffordshire Select Committee there had been a discussion on the potential to align, where appropriate, scrutiny activity at county and borough level, with the borough taking a more local view. Members supported this approach, whilst noting that this would not constrain this committee's ability to scrutinise any relevant areas it considered necessary. The Chair agreed that he would feed this back to the Healthy Staffordshire Select Committee.

County Councillor T Clements then left the meeting.

7 FORWARD PLAN

No items were identified from the Forward Plan at this time for this committee's scrutiny.

8 COUNCIL RESPONSE TO COVID-19 - VULNERABLE PEOPLE

The Chair welcomed the Portfolio Holder for Housing Services and Communities, Councillor M Cook, and the Assistant Director Partnerships and Assistant Director Neighbourhoods who were in attendance to provide an update to the committee

on the actions taken to respond to the COVID-19 pandemic and ongoing actions around the most vulnerable people in the local community.

Councillor Cook confirmed that supporting vulnerable communities was one of the Council's paramount priorities, and the exceptional response to the COVID-19 pandemic reflected that. Councillor Cook invited the officers attending to provide an overview of the report for members.

The Officers highlighted:

- The immediate response from various anchor organisations which locally mobilised support to vulnerable groups;
- The deployment of Council resources to support the anchor organisations;
- The coordination work of the Local Resilience Forum;
- The tailored support for homeless people;
- The successful lottery bid for resources to support the ongoing support over the next six months.

The Committee sought and received clarification in the following areas;

- How support from Staffordshire County Council and Tamworth Borough Council interacted. The officers reported that the county was responsible for delivering services to those identified on the clinical vulnerable list, and where the county received contact from others within the borough these were signposted to local support.
- The work underway to manage any second wave in cases of COVID-19. The officers reported that the environmental health team were involved and support would be available for a small localised lockdown if necessary and arrangements were in place to provide mutual aid, if there looked to be the need for a more widespread local lockdown. The processes had now been established which would be capable of being deployed as necessary. Furthermore in terms of the funding and ongoing support for voluntary groups, officers responded that this would be addressed through the partnership working.
- The research work commissioned to produce a base line assessment which was welcomed by members.
- The work to support homeless people and the actions which would continue to prevent future homelessness. Officers confirmed that all approaches received during the lockdown period were accommodated, and proactive work continued in terms of designing a housing plan and to address any associated issues.
- The local situation on domestic abuse during lockdown. Officers confirmed that whilst reported domestic abuse had not shown a great increase, there had been some increase in self referrals. The Assistant Director Partnerships agreed to circulate to Members, when available, relevant figures on domestic abuse.

The Officers, Members, and the Portfolio Holder reiterated the massive contributions of the voluntary sector, as well as local businesses and officers in the council, who had contributed to the partnership led response.

RESOLVED that it be recommended to Cabinet that a joint letter from all the Leaders of each political group and the Chief Executive be issued to thank all anchor organisations involved in the response to COVID-19 in the borough.

(Moved by Councillor R Ford and seconded by Councillor S Peaple)

RESOLVED that the Committee:

1. Noted and endorsed the contents of the report and actions taken
2. Thanked **anchor organisations**, such as **Communities Together**, for their unwavering efforts to support some of the most vulnerable across Tamworth Borough Council
3. Commented on the emerging evidence base and questions as work progresses on vulnerability and recovery planning, set out on page 3 of this report.

(Moved by Councillor P Brindley and seconded by Councillor S Peaple)

The Chair thanked the Portfolio Holder and Officers for their attendance and they then left the meeting.

9 WORK PLAN REVIEW - 2020/2021

The Committee considered the work plan and discussed possible work plan items for consideration during the 2020/21 municipal year. It was agreed that for the next committee meeting in September that COVID-19 related matters should take precedence. The Committee further considered that grouping matters under three broader topics (physical wellbeing, mental wellbeing and children's wellbeing) could assist with workload prioritisation.

The work plan was updated as follows:

Health and Wellbeing Scrutiny Work Plan

Work Plan 2020 - 2021	
DATE	SUBJECT
Each meeting	Update on Staffordshire County Council matters
Ongoing	Together We're Better / STP - brief update post close of initial consultation (end date of initial consultation is 25 August 2019)
Ongoing	Working group updates
24 th September 2020	Impact of COVID-19 on overall health treatments / issues
24 th September 2020	Impact on Young People of COVID-19

20th October 2020 / ongoing	Children's wellbeing, including education (including First Response) and mental health issues / anxiety
20th October 2020	Safeguarding update (1) (Councillor Doyle to attend and Officers)
TBC	Physical wellbeing
TBC	Food vulnerability and Healthy Eating
TBC	Mental wellbeing – to cover mental health issues in Tamworth as well as loneliness and partnerships
TBC	The Green Agenda, including Air Quality review
TBC	Discharge to Assess and End of Life Care
TBC	Invite representative from the following to attend a meeting: <ul style="list-style-type: none"> • Derby & Burton Hospital Trust – update on merger
TBC	Barriers to accessing GP Services in relation to residents with additional needs / Centralisation of some GP Services

Upcoming Health and Wellbeing Scrutiny Committee Meetings

- 24th September 2020
- 20th October 2020
- 8th December 2020
- 26th January 2021
- 24th February 2021

Upcoming Relevant County Council Meetings

Healthy Staffordshire Select Committee

- 14th September 2020
- 26th October 2020
- 30th November 2020
- 1st February 2021
- 16th March 2021

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10 WORKING GROUP REVIEW

The following working groups were agreed:

Topic	Working Group Members	Next update to full H&W
Tamworth Accessibility	Councillors Brindley (Chair), Faulkner, Greatorex and Peale	
Educational Attainment & Aspiration	Councillors Ford (Chair), Kingston, Faulkner and Greatorex	24 th September 2020

Chair

**Healthy Staffordshire Select Committee – 6 July 2020
District/Borough Digest**

Under the Health Scrutiny Code of Joint Working with District and Borough Councils, Authorities have undertaken to keep relevant Partners informed of their consideration of health matters having regard to the general working principle of co-operation and the need to ensure a co-ordinated Staffordshire approach. Therefore, the following is a summary of the business transacted at the meeting of the Healthy Staffordshire Select Committee held on 6 July 2020 - link to Agenda and reports pack:-

<http://moderngov.staffordshire.gov.uk/ieListDocuments.aspx?CId=871&MId=11768&Ver=4>

Agenda Item	District(s)/Borough(s)
<p align="center">Healthy Staffordshire Select Committee – 6 July 2020</p> <p>The Healthy Staffordshire Select Committee received a joint presentation/report from (i) the Director of Health and Care; (ii) Chief Executive of Midlands Partnership NHS Foundation Trust and; (iii) Chief Executive Officer North Staffordshire Combined Healthcare NHS Trust regarding the mental health burden arising from the 2020 Covid-19 Pandemic in Staffordshire.</p> <p>Members scrutinised and held the Trusts to account over the various measures they had implemented to deal with the effects of the Pandemic including:- (i) service changes to comply with social distancing guidelines; (ii) forward planning for a potential increase in demand; (iii) ensuring access to services by existing patients were maintained and; (iii) their efforts to reach residents in high risk groups who were not already known to providers. With regard to the County Council’s Public Health responsibilities, they heard that whilst the longer-term effects of the pandemic were not yet known, actions to improve mental health in the wider population would require a sustained system-wide, multi-agency approach lasting many years.</p> <p>In response to the above, the Committee identified certain immediate actions aimed at improving access to services in the County.</p> <p>In addition, the Select Committee received a presentation/report from the Deputy Leader and Cabinet Member for Health, Care and Wellbeing regarding Residential Care Provision and the 2020 Covid-19 Pandemic in Staffordshire.</p> <p>Members learned that whilst approximately 50 % of Care Homes in the County had recorded at least one case of the virus (amongst residents and staff), all Homes had been affected to a degree (i) operationally; (ii) clinically and/or; (iii) financially. However, in line with Central Government requirements, the County Council had implemented a Care Homes Support Plan to provide (i) Advice and guidance; (ii) training in infection control; (iii) supplies of Personal Protective Equipment; (iv) surveillance and response to cases and outbreaks; (v) Clinical support; (vi) testing; (vii)</p>	<p>All Districts and Boroughs</p>

intensive support with staffing where required; (viii) arrangements to reduce the movement of staff and; (ix) additional funding. They were pleased to note that the plan had helped to alleviate the position in respect of the above-mentioned areas but agreed to keep Staffordshire's response to the Pandemic under review as the situation both nationally and locally developed.	
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Their next meeting will be held on Monday 10 August 2020 at 10.00 am Virtually/on-line.

**Healthy Staffordshire Select Committee – Monday 10 August 2020
District/Borough Digest**

Under the Health Scrutiny Code of Joint Working with District and Borough Councils, Authorities have undertaken to keep relevant Partners informed of their consideration of health matters having regard to the general working principle of co-operation and the need to ensure a co-ordinated Staffordshire approach. Therefore, the following is a summary of the business transacted at the meeting of the Healthy Staffordshire Select Committee held on Monday 10 August 2020 - link to Agenda and reports pack:

<http://moderngov.staffordshire.gov.uk/ieListDocuments.aspx?CId=871&MId=11769&Ver=4>

Agenda Item	District(s)/Borough(s)
<p style="text-align: center;">Backlog of Hospital Appointments arising from the 2020 Covid-19 Pandemic</p> <p>The Committee received a joint presentation/report from (i) Staffordshire Clinical Commissioning Groups (CCG); (ii) University Hospitals of North Midlands NHS Trust; (iii) School Aged Immunisation Service (SAIS); (iv) University Hospitals of Derby and Burton NHS Foundation Trust and; (v) Royal Wolverhampton NHS Trust regarding the backlog of hospital appointments arising from the Covid-19 pandemic.</p> <p>Members were provided with detailed statistical and graphical information relating to:- (i) Capacity; (ii) performance against the NHS Two Week Cancer Wait Target; (iii) progress in reducing the 62 and 104 Days Cancer Pathways backlogs; (iv) Cancer Endoscopy Waits; (v) progress with regard to the implementation of various Cancer Screening Programmes; (vi) Follow-up Appointments; (vii) Routine Surgery Referral to Treatment Pathway Waiting Lists; (viii) Accident and Emergency Unplanned Pathways and; (ix) Inpatient and Outpatient Activity etc.</p> <p>Members scrutinised and held the CCGs, Trusts and SAIS to account over their performance asking questions and seeking clarification where necessary. They learned that whilst the Pandemic initially had a significant impact on the NHS, many of those services which had been halted, were now in the process of being restored. Other services such as routine GP appointments had adapted/been managed remotely during the crisis in order to comply with social distancing guidelines. In addition, they were pleased to note that Staffordshire NHS Trusts/CCGs had robust plans in place for the recovery period until March 2021 and had refreshed their long-term Plans to take account of the significant change in circumstances which had occurred including identification of future risks and challenges and appropriate measures to mitigate their impact. Also, the joint working which had taken place in Health was noted and welcomed.</p> <p>The Committee went on to make various suggestions as to how the recovery phase could be improved for the benefit of residents in the County and undertook to keep the developing situation with regard to Covid-19 under close scrutiny, as necessary.</p>	<p>All Districts and Boroughs</p>

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Their next meeting will be held on Monday 14 September 2020 at 10.00 am Virtual/on-line.

HEALTH AND WELLBEING SCRUTINY COMMITTEE

THURSDAY, 24 SEPTEMBER 2020

REPORT OF THE PORTFOLIO HOLDER FOR NEIGHBOURHOODS

COUNCIL RESPONSE TO COVID 19 – HOMELESSNESS & HOUSING SOLUTIONS

EXEMPT INFORMATION

None

1. PURPOSE

As requested by the Chair of Health & Well-being Scrutiny Committee – the purpose of the report is to update committee members on homelessness; specifically on

- Response during COVID - 19 to homelessness
- Challenges arising from government legislation &/or guidance ending around furlough scheme and ban on evictions
- Range of housing solutions

2. RECOMMENDATIONS

- It is recommended that the Committee note and endorse the contents of the report and actions taken
- Make observations on proposed actions for the homelessness and rough sleeping strategy for wider cabinet consideration before December 2020

3. EXECUTIVE SUMMARY

- 3.1. Preventing homelessness and helping people access suitable housing is part of Tamworth's core strategic purpose. Utilising resources effectively

and building resilient communities is integral to ensuring our most vulnerable members of the community are supported and signposted to sustainable housing solutions. This report describes the challenges during COVID – 19 and how the Council team have responded and as such are well placed to continue to meet the challenges as government restrictions and legislation is adapted around the furlough scheme and evictions.

- 3.2.** During the COVID- 19 pandemic homelessness and allocations continued to be managed in accordance with the Housing Act 1985 and 1996 as amended Part VI and Part VII.

4. RESPONSE TO HOMELESSNESS DURING COVID 19

- 4.1.** In early March the Housing Solutions team began emergency planning for its response to COVID- 19 and the global pandemic that had been announced by the World Health Organisation (WHO) on the 11th March 2020. A task and finish group was set up in which 19 core main functions were identified in services delivered of which 7 of these were identified as critical.

The UK Lockdown began on 16th March 2020 which entailed imminent action of deploying the whole team to work from home (WFH) including critical services such as the Homeless team. Since such time all staff members have adapted to remote working and have built on new ways of working through a digital agenda.

- 4.2.** In addition to the tables below, highlighting the operational and significant service delivery during the lockdown, the team also continue to deliver on key corporate projects including:-
- Completed Mutual Exchange provider tender and awarded to Clarion
 - Delivered the allocations policy corporate project on time 10th June 2020
 - Rough Sleeper and Homelessness Strategy 2020 on target- December 2020
 - Online Portal through Orchard to blend with Corporate portal on track
 - As of Friday 21st August TBC had moved on all clients for “everyone in” strategy and all back log of voids now up to date.
 - During the Recovery phase of the pandemic, we reached a target of 0 households in Bed and Breakfast accommodation

4.3. Key service area achievements within the Homelessness and Housing Solutions team:-

Housing Solutions
<ul style="list-style-type: none"> • Online, editable Housing Register Application e- form • Online, editable change of circumstances e- form • New digital agenda and platform for delivering services • Team mailboxes created to support demand • Supporting customers to provide digital copies of documents to the team • Virtual Video created and online for changes to our allocations policy • No back log of applications • Corporate project delivering the new allocations policy delivered on time

Homelessness
<ul style="list-style-type: none"> • Homeless free phone number set up for Rough sleepers to ensure the service is accessible to all • Supported partners in the third sector (Night shelter, Home start, TCHA, DV refuge) • Night shelter guests accommodated at the point the country went into lock down and the shelter was closed due to COVID - 19. In total, accommodation was sought for 7 rough sleepers. No one returned to Rough Sleeping, a bed was secured for all. • Dynamic Purchased 5 rooms in local B&B's for 16 weeks, with unoccupied and occupied nightly rates negotiated in order to save money. • All placements into B&B and Temporary Accommodation (TA) are completed remotely and virtually • Supported Housing Team from Ellerbeck and Chestnut Court provided support to those in TA stock and their own clients • Online data protection statement completed (S214 under HA 1996 Part VII) • Continuing work with key partners such as social services to support vulnerable care leavers, Ministry of Justice (MOJ); prisoners due to early release requirements and hospitals to ensure no one returns to rough sleeping. • Government strategy of "Everyone in" of which we had 16 in total of which one of these was an EU national with no recourse to public funds (NRPF). • COVID-19 secure checklist through risk assessments and offering PPE to those in B&B and having self-contained units available for those high risk clients. • Continued to provide OOH service 24/7. • Kept MHCLG regularly informed with weekly data returns through The Homelessness Case Level Information Collection (HCLIC). • Collaborative working with Staffordshire County Council (SCC) on "Everyone in" Government strategy in order to reclaim funding for those placed in temporary accommodation or receive food parcels, The team chose the revenue due to the work CIC and TBC were already completing. • Risk Assessments updated, signed off and rolling documents. • Safeguarding referrals continued to be completed

- Attendance at TVP and MARAC continued
- Rough Sleeping and Homelessness Strategy work continued with HQN
- Attended homeless West Midlands partnership forum between Public Health England (PhE) and Local Authorities (LA's) to offer each other peer support

Voids and Allocations

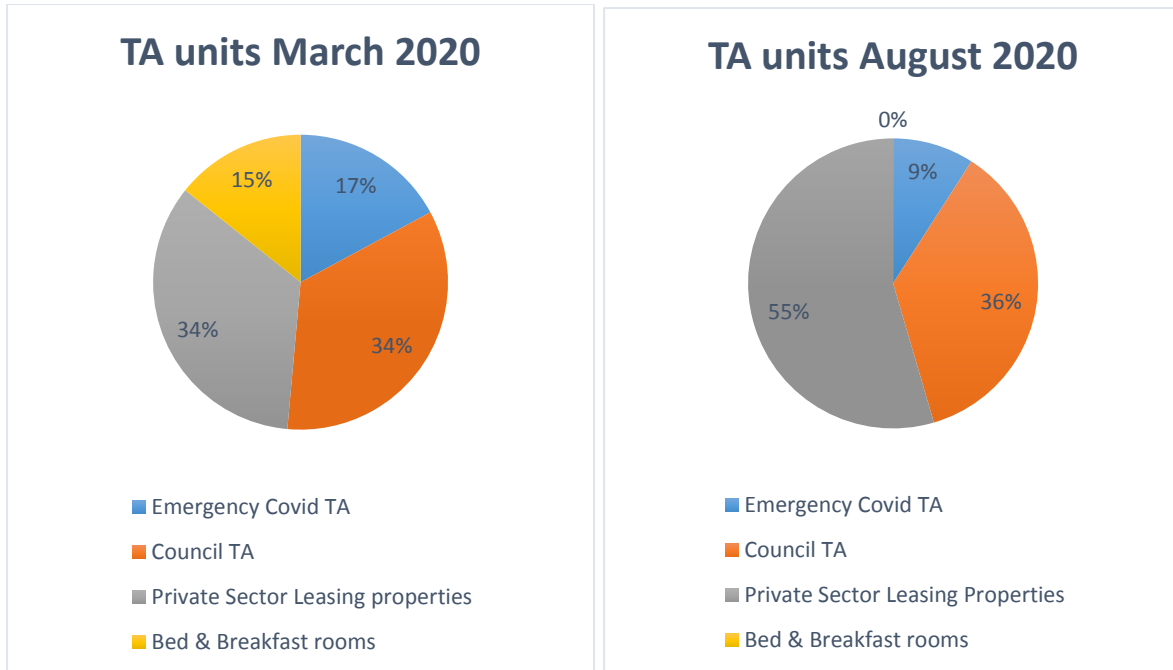
- To support additional temporary accommodation units 6 further properties were secured, these were properties with electric to ensure no turn on and test required.
- Paused Choice based lettings (CBL) between 20th April 2020 and 31st May in response to the Government's restrictions around lockdown measures on non-essential moves. Direct matches for homeless cases and essential moves continued
- All pre-COVID-19 allocations were honoured
- Ensured all comms, website and FAQ's updated regularly including finding a home site
- Key safes purchased through Engie to ensure contactless sign-up's on all properties
- All voids and allocations now completed virtually, with e-sign up's, emailed tenancy agreements and instant access to accommodation via key safes. Promoting the councils contactless and digital by default agenda
- Virtual tours of properties and Engie completing exit inspections via reports and photographs
- Risk Assessments updated and signed off
- E-decoration vouchers now being used across the service
- Continued and successfully procured new Mutual exchange provider House Exchange tendered for and awarded to Clarion Housing
- Virtual "how to move" video completed and online for tenants
- No longer have a back log of allocations from pausing CBL

5. Temporary Accommodation (TA)

Action taken	Outcome
6 additional TA units pulled from general stock accommodation on the 23 rd March	The result was that when the night shelter closed, every remaining guest was offered a bed and a positive pathway away from rough sleeping
A joint project with TBC and the third sector to provide basic furnishings in the additional TA units.	Fit for let properties ready to be moved into at short notice with furnishing's such as white goods which supported those placed at the height of the pandemic.
Dynamic purchasing Bed & Breakfast accommodation rooms	5 rooms in local B&B's for 16 weeks. A number of rooms were purchased by the housing solutions team for an initial period at the start of lockdown.
Phone support to all those in TA during Covid – 19 from supported housing team	With the uncertainty of lockdown, it was important that that team found new ways to engage with vulnerable clients. The supported housing staff took on additional duties and engaged with clients on a weekly basis by phone. Often this support was more than once a week and supported service users with invaluable points of contact and emotional support. This telephone support remains operational.
Produced a TA vulnerability list – Community Together- food parcels	By compiling a list of those with vulnerabilities in temporary accommodation during lockdown, it allowed us to target support and tailor resources.
COVID- 19 secure checklist ¹ when placing into TA	Supported by MHCLG and PhE this allowed us to ensure that those within the 'at risk' category were not placed in accommodation with any shared facilities. This was consistent with the COVID-19 secure & COVID-19 protect health guidelines
Personal Protective Equipment (PPE) distribution	The team worked closely with our B&B providers to ensure that PPE was provided to guests and staff, supporting the facility being COVID- 19 compliant.

¹ Appendix 1 - COVID secure checklist for B&B's

5.1 In order to support the expected increase in demand for COVID- 19 Secure temporary accommodation, prior to lockdown being announced by the Government, Housing Solutions worked to acquire six additional units of TA from the general housing stock managed by the Council. The charts below detail the numbers of TA units in March compared to most recently in August.



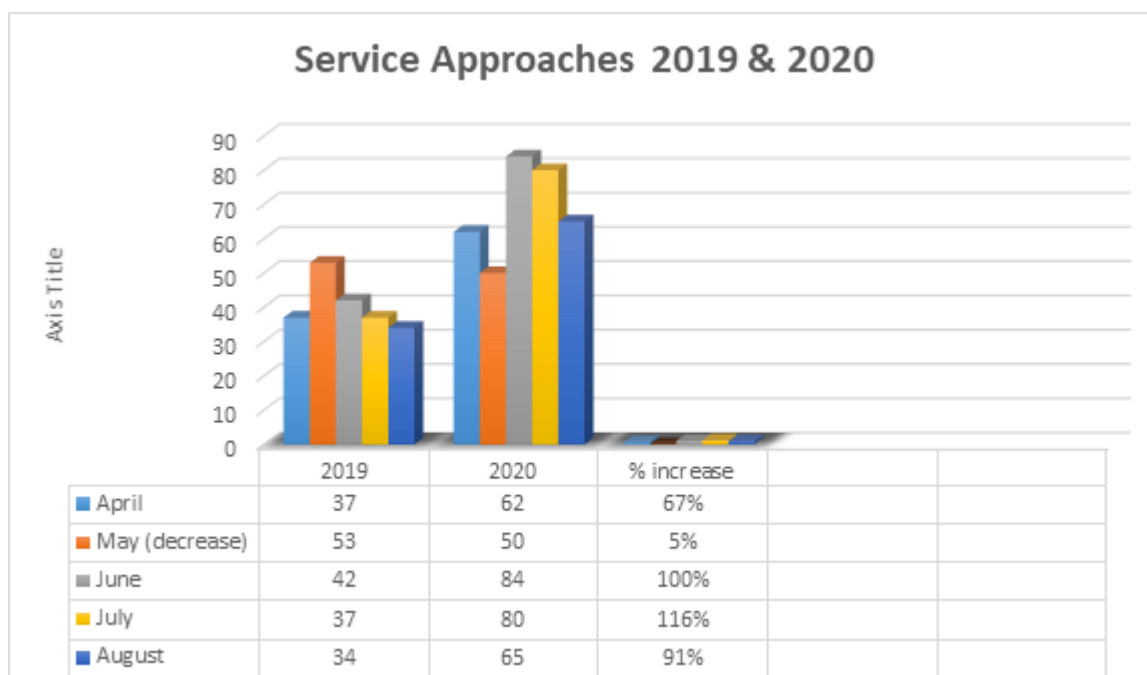
Additional units of temporary accommodation were secured in order to support the Governments ‘Everyone’s in’ scheme. At the point the night shelter closed suddenly, any guests who had not successfully been moved onto into alternative accommodation were offered a bed.

The team worked through lockdown to ensure those placed into temporary accommodation were supported and moved onto positive pathways. As of 1st September, the team have supported over 68 service users onto alternative housing either being accommodation for 6 months or more or other supported pathways such as hostels/HMO. The charts above represent the changing numbers of TA units and demonstrate the work undertaken by the team to achieve a reduction in the number of units from March- August 2020.

In summary, the Council acquired additional rooms in Bed & Breakfast accommodation through dynamic purchasing, as of August 2020 we no longer required the use of these rooms and the team recorded 0 in bed and breakfast accommodation. We have also reduced the number of Council TA units since March, with 6 emergency units being reduced to 2 currently and 12 general stock units being reduced to 8. The reduction highlights the focus on homeless prevention by the team and with a reduction in the numbers in TA since March, demonstrates the success of the toolkits available to the team and strength of partnership working.

As a stock retaining authority, should there be a spike in demand for temporary accommodation within the coming months as a result of other environmental, social or economic factors such as the furlough scheme ending, we are in a position to pull additional self-contained, COVID secure units for TA to avoid the use of Bed and Breakfast accommodation.

6.0 Homeless Approaches

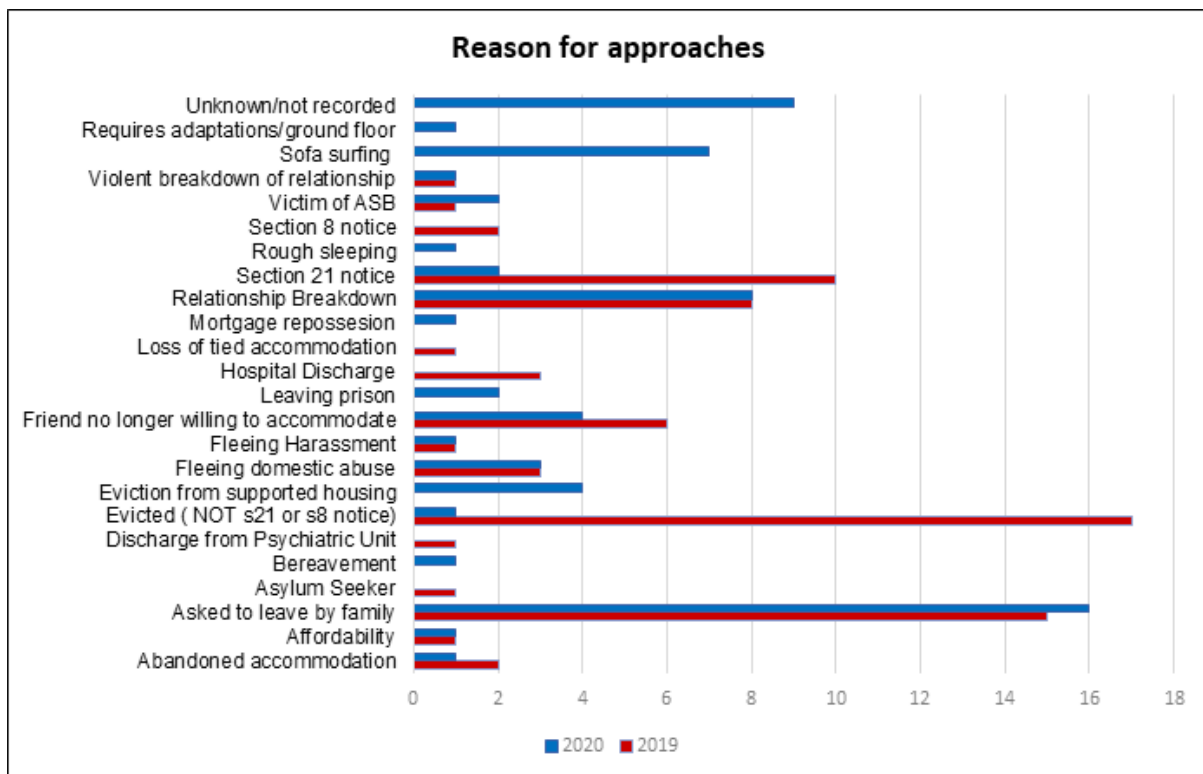


6.1 It is important to highlight the increased demand between the same periods of 2019-2020. This increase can be attributed to COVID- 19 and the increased demands placed on the service.

6.2 Reasons for homeless approaches

Whilst evictions from family and friends remain prominent reasons across both periods, relationship breakdown also feature heavily. Domestic abuse cited as a reason has also remained the same during both periods. Between the 23rd March and 1st September 2020 37 clients approached the service citing 'violent breakdown of relationship or fleeing domestic violence'

Evictions have declined from last year which would be expected given the changes in law preventing evictions during this time. Whereas evictions from supported housing and also those sofa surfing (hidden homelessness) have increased which can be expected given the nature of communal living and living with members other than your own household which has been discouraged through the pandemic due to risk of transmission of the virus.



Since lockdown was imposed, 10 customers have approached the service for assistance advising this is as a direct result of COVID-19. The main reason cited to the officer was a loss of income due to lockdown and relationship breakdown.

As a service, the Housing Solutions Team will continue to ensure homeless prevention² is at the forefront of discussions with customers. As we transcend into the recovery phase of the pandemic, the team will continue to work closely with partners to ensure that we engage with service users at the earliest opportunity in order to provide the most targeted supported through personalised housing plans. It is through this targeted intervention with key groups that the team can support services users’ pre crisis³.

7.0 PREPARING FOR CHANGES TO GOVERNMENT ARRANGEMENTS ON FURLOUGH & EVICTIONS

7.1 Homeless prevention is offered as a bespoke service to each service user with the toolkit available to the team constantly expanding through partner support. Please see below some examples:

² Appendix 1 – Diagram “What is homeless prevention”

³ Appendix 2 – Diagram “Key roles and partners that Housing Solutions has and how they link services.

- TBC tenant Hardship Fund
- Housing Solutions- Homeless Prevention Fund (rent deposits/ rent arrears contribution to prevent homelessness for 6 - 24 months)
- Close links with DWP and Tamworth Job Centre- an awareness of the financial support they can provide to service users
- Internal meetings with benefit and Council Tax departments to support those suffering financial hardship and ensure a joined up approach to homeless prevention
- Reaching out to local registered providers to support them in sustaining tenancies and discouraging court action
- Council tenants have continued to also benefit from intensive recovery and earliest help through the joint working with the third sector (TAC) and DWP and debts secured through early intervention



Citizens Advice Mid Mercia provides free, independent, impartial and confidential advice. We are here to help with any issues such as debts, benefits, housing, homelessness, consumer and relationships.

In accordance with Government guidelines, Tamworth Borough Council has ceased recovery action with some debts such as Council Tax and benefit over payments.

This will not be forever and we do predict a surge of local Tamworth residents needing help and support. The county courts are planning to open very soon so your tenancy could be at risk if you do not seek help.

We are therefore working with Tamworth Borough Council, reaching out now, to let you all know that we do have trained advisers here to help you. We urge you to get in touch now.

Our Adviceline number is:

0300 330 9002

10-4pm Mon – Fri

Recovery action will start again – so please **don't ignore** and hope it goes away. It won't.

Early Intervention

Working closely with the Tamworth Advice Centre through regular full service meetings, we supported them to produce the above letter which has been sent out with all quarterly rent statements and housing solutions appointment letters- supporting early intervention

8.0 CHALLENGES AND RISKS MOVING FORWARD

Challenges /Risks	Outcome/Management
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Furlough schemes ending, clients suffering severe financial hardship and unable to pay rent ⁴	Hard ship fund up to £250.00 off rent arrears. Use of the Council's Housing Solutions Fund to prevent and Relief homelessness
Ban on evictions proceedings until 20 th September, giving a further 6 months until March 2021	Prepare for a significant increase in cases, may need additional resources using via agency worker
Universal Credit claims increased therefore back log is 6 weeks	Continue to work alongside TAC whom service assists to commission. We also have good DWP links with the job centre
SWEP/ Winter Relief 2020/21 no shared sleeping spaces	Govt' current advice is that all shared sleeping spaces will remain closed. Make use of our own stock, use and pull some extra units in line with our TA offer, pass locks on all properties and in case of B&B, have COVID-19 secure check list and PPE provided to clients.
Local Lockdown, 2 nd spike and Rough Sleepers. People experiencing homelessness, experience challenges accessing health care services. Conditions may not have been diagnosed.	Refer to outbreak control plans and localised plans. Continue to use COVID-19 risk assessment and have targeted and tailored responses for individual clients being placed in TA and work with partners to offer peer support and in-reach/outreach services.
Personal Protective Equipment (PPE) for clients and providers	The workforce supporting people experiencing rough sleeping all have access to PPE. Housing Solutions have worked with local providers on this.
Moving all Rough Sleepers on to further accommodation and not back to Rough sleeping	Code of guidance updated by MHCLG for the HA 1996 Pat VII has changed to give discretion for verified RS to be given Priority need, therefore, allowing the team to place clients in TA whilst we try to relief their homelessness.

9.0 FUTURE HOUSING SOLUTIONS

There is currently significant national and local activity around rough sleeping and homelessness including new funding for some areas and activities.

⁴ Appendix 3 – Case study

People experiencing rough sleeping and other forms of chronic homelessness are considered to be more at risk of severe illness from COVID-19. Previously, having not been identified as requiring shielding, they often face challenges accessing healthcare and other services and may be living in higher-risk settings. Therefore, local management of COVID-19 is vital to include this population of the community.

- 9.1 The [Government's 'Everyone in' campaign](#) safeguarded nearly 15,000 people in emergency accommodation, including those who came directly from the streets, people who became vulnerable to homelessness and rough sleeping during the pandemic and people previously sleeping in communal night shelters. Tamworth reported 16 clients whom we supported due to this strategy and worked with key strategic partners at Staffordshire County Council.
- 9.2 Following 'Everyone in', the Ministry of Housing, Communities and Local Government (MHCLG) has invited local authorities and their partners to engage with the next stage of the COVID-19 rough sleeping accommodation response. This is to ensure that as few people as possible in emergency accommodation return to the streets and that those who remain on the street are supported to access accommodation and receive continued support when in their new tenancies. The aim of all this is to end rough sleeping for good. Following on from this, Tamworth submitted a presentation to MHCLG of the localised picture in July 2020⁵.
- 9.3 The [Next Steps Accommodation Programme](#) (NSAP) makes funding available to support local authorities and their partners to do this work. It is supported by expertise from MHCLG's Rough Sleeping Initiative (RSI) and Homelessness Advice and Support (HAST) adviser teams, under the oversight of the COVID-19 Rough Sleeping Taskforce.
- 9.4 The Housing Solutions team continue to be part of the County wide leadership group which considered submitting a bid for the above to conduct collaborative working and making sure those vulnerable rough sleepers receive all services they require. Discussions with HAST have suggested it would be more prudent for the Council to submit a bid under the rough sleeping initiative rounds (RSI4) than via the NEXT STEP programme as demand is likely to be significant from City and Metropolitan boroughs.
- 9.5 HQN have drafted an evidence base supporting the production of a homelessness and rough sleeping strategy, likely to be presented to Cabinet by December 2020. The evidence base will drive the strategic objectives and include a spending and delivery plan maximising the use of flexible housing support grant and solutions funding. This delivery plan will inevitably include opportunities to explore:
 - housing first models
 - mortgage rescue schemes

⁵ Appendix 4 – Rough Sleeping update to MHCLG July 2020

- targeted mental health resources (as was tested at the night shelter 2019/2020)
- links to SCC services around drug and alcohol misuse, i.e. humankind/New Era etc
- development of 'tenancy ready' and outcome based tenancy sustainability initiatives

10. RESOURCE IMPLICATIONS

There are non-directly arising from this briefing note, but clearly financial implications have arisen and where appropriate COVID-19 &/or alternative funding sources, for example Tamworth did secure SCC funding of £12,925 for rough sleeping which contributed to the preparations for homeless accommodation.

11. LEGAL/RISK IMPLICATIONS

Homelessness decisions are strictly controlled through legislation and therefore subject to judicial review if service users believe the Council has not adhered to guidance and this could be escalated through County Court.

12. EQUALITIES IMPLICATIONS

All activities to give due consideration to the Councils Equality and Diversity Policy- Making Equality Real in Tamworth (MERIT)

The implementation of the Homelessness Reduction Act 2017 means that the council now has additional duties to prevent homelessness and we must help to secure accommodation for all eligible households, regardless of whether they are in a 'priority need' category. This has increased the help given to single people and those without dependent children, especially single men, who were previously not in a 'priority need' category. They are still not necessarily in a priority need category, it is just that priority need is not a consideration when we are trying to prevent or relieve homelessness, except in determining eligibility for temporary accommodation.

However, it is noted that the immigration status of some households may restrict the assistance that they can be offered under the homelessness legislation, during COVID this has been set aside on request of MHCLG.

13. SUSTAINABILITY IMPLICATIONS

Housing Solutions is a statutory function with the Council and is bound by the legislation of Housing Act 1996 Part VI and Part VII.

14. REPORT AUTHOR

Tina Mustafa – Assistant Director Neighbourhoods

Sarah Finnegan- Head of Homelessness and Housing Solutions

15. APPENDICES

Appendix 1 – COVID- 19 Protect Checklist (B&B)

Appendix 2 - Diagram – What is Homeless Prevention

Appendix 3 – Diagram - Key roles and partners that Housing Solutions has and how they link services.

Appendix 4 – COVID - 19 Case Study

Appendix 1

COVID protect checklist list

Covid protect aims to protect the health of those most vulnerable to severe diseases from COVID 19.

The Clinical Homeless Sector Plan describes the most vulnerable in the homeless population as:

- Those who meet the current NHS definition of Extremely Vulnerable (see appendix 1 for list)
- Those who meet the NHS COVID 19 High risk criteria, any adult instructed to get a flu jab each year on medical grounds (see appendix 1 for full list)
- Those who are aged over 55 years old

This checklist should be completed for everyone who meets the COVID Protect criteria described above.

Client Name:

GP:

Accommodation Name & Address:

Item:	Answer:
Does the individual have en-suite bathroom facilities?	
If not en-suite facilities are available can a shared bathroom be marked for single use by the individual?	
Can a shared bathroom be cleaned between each use?	
Has hand washing and respiratory hygiene been explained to all living in the accommodation? Advice on this can be found in appendix 2	
Does the individual have all food provided?	
If not is it possible for the individual to have single use of a kitchen facility?	
Are ingredients and cooking equipment provided to the individual?	
If using a shared kitchen can it be organised so that the individual has set times to use the kitchen own their own?	

The following must be fully completed in all cases:

Completed by (Housing Solutions Officer):

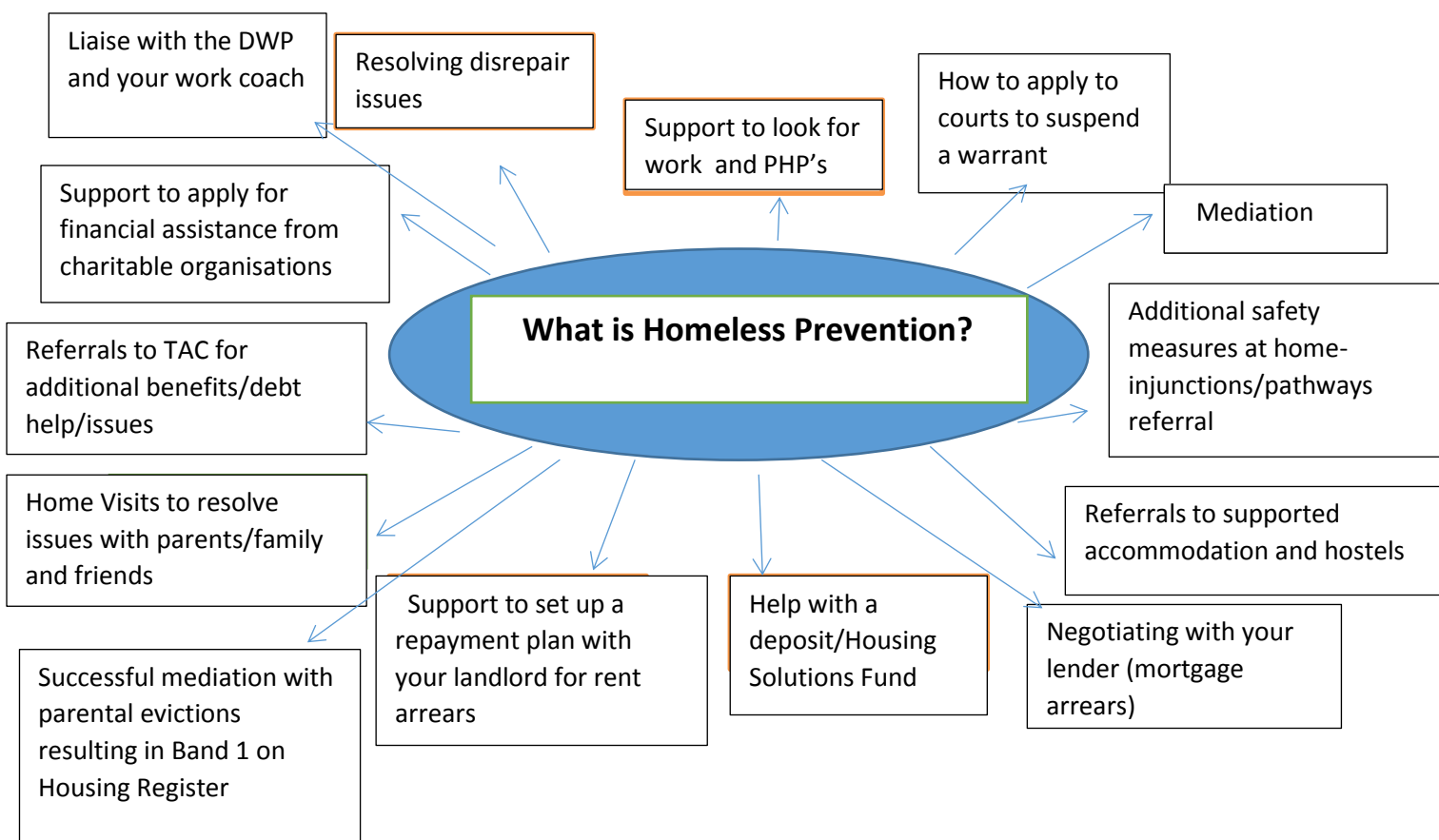
Date:

Date customer date into TA:

Date customer to be notified by:

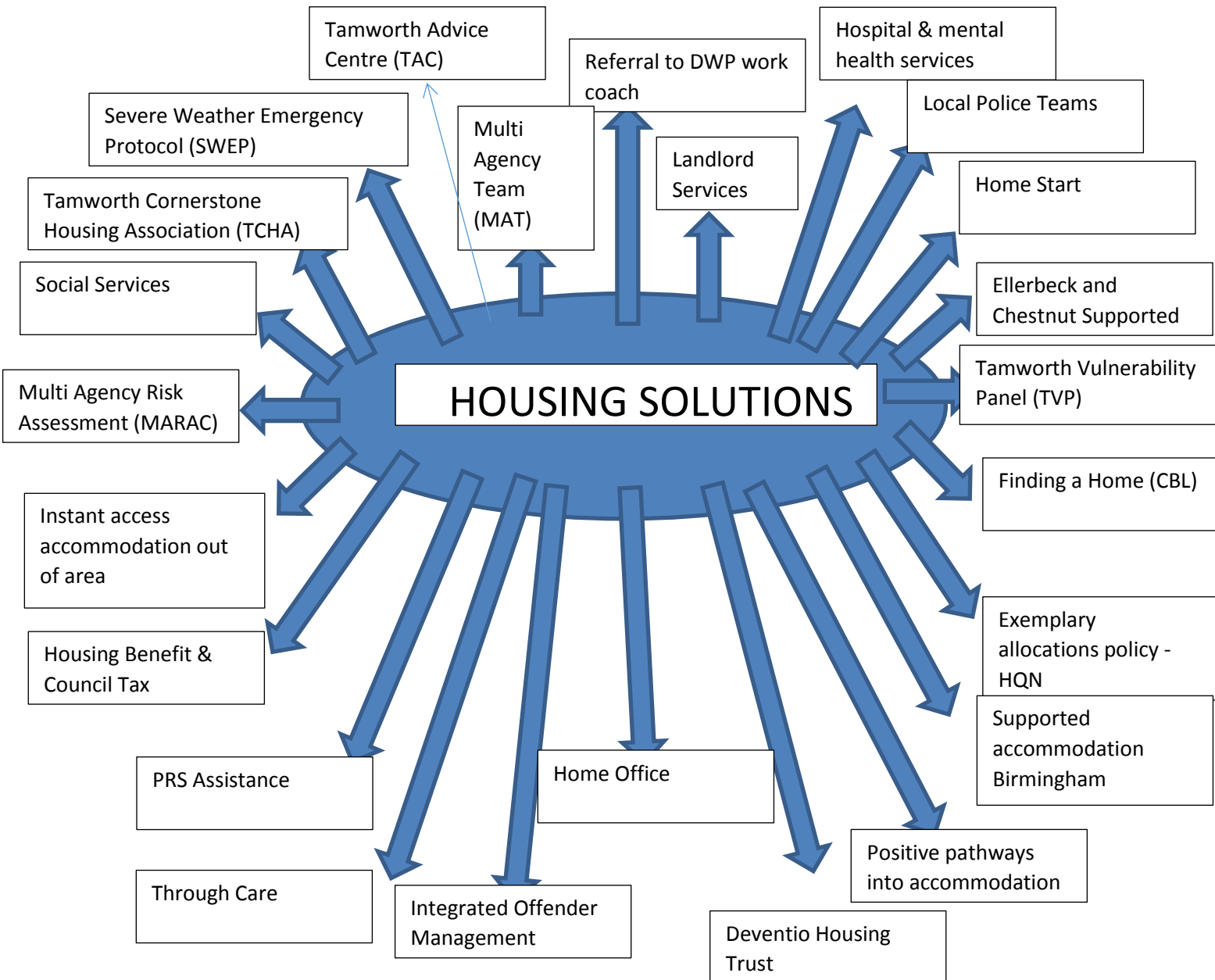
Please see next page below for back office regard for risk management.

Appendix 2 - Homelessness Prevention:



Appendix 3

Diagram of all the key roles and partners that the Housing Solutions Service has and how they link services.



Appendix 4

COVID- 19 Case Study- July 2020

“Mr Y is a 19 year old male who had been living in a private rented tenancy for 11 month; he approached the service as he has been served notice by his landlord due to rent arrears, the rent arrears amounted to £1350.00. There had been no issues with the tenancy since he had been there and there were no rent arrears on the tenancy until the Covid-19 pandemic and lock down restrictions began. The Housing Solutions Officer confirmed with the letting agent that prior to COVID- 19 there had been no issues with the tenancy, no rent arrears or ASB. His rent was always paid on time and in full.

Prior to lockdown Mr Y was working two jobs in order to pay the rent on the property, at McDonalds in the day and in a bar at night. Due to the lockdown measures imposed, both her employments had ended at short notice and she had a sudden loss of income and therefore the rent arrears had accrued. Mr Y did receive furlough pay from McDonalds, however this was not enough to cover all his bills and daily living expenses. At the point of approaching the service Mr Y had been contacted by both his employers who had confirmed he could return to work once lockdown had lifted, therefore, meaning his current address would return to be affordable.

It was agreed that as Mr Y was threatened with homelessness and following a financial assessment, it was deemed that it was affordable for him to continue to rent following his return to work. It was agreed after further checks and investigation to pay the £1350.00 rent arrears using the housing solutions fund in order to prevent him from losing his accommodation and being homeless. The payment was made by the team, Mr Y returned to work and was re-issued a new 12 month tenancy agreement which he is currently occupying and paying full rent on. This case study highlights the importance of early intervention and how as a service, Housing Solutions can work flexibly to the needs of those who are homeless or at threat of homelessness in order to sustain tenancies where it possible. In this case, Mr Y did not require emergency accommodation by the Council as a result of being street homeless, he remaining in her current accommodation.

COVID19 Recovery

The Safe Re-opening of Tamworth's Town
Centre and Neighbourhood Centres



European Union
European Regional
Development Fund



Background:

In June 2020 Tamworth Borough Council received notification that it would be able to access up to £67,455 of funding from the Government to safely support the reopening of its Town Centre and neighbourhood Centres –a national project called Reopening High Streets Safely (RHSS)

This funding is provided by the European Regional Development Fund and as such comes with very strict guidance on what the funding can be spent on with very strict evidence requirements.

The Town Centre is the primary focus for activity and 21 smaller retail areas that fall within government definitions.

The fund stipulates that privately owned shopping areas such as Ventura or Ankerside can not be directly supported.



Purpose of the Project:

There are four key strands to the RHSS project as required by Government, with the main overall focus being the Safe Reopening of The High Street and Neighbourhood Centres, through a **HIGHLY VISIBLE PRESENCE** to support business and public confidence in line with government guidance:

- Support to develop an action plan(s) for how the local authority may begin to safely reopen their local economies.
- Communications and public information activity to ensure that reopening of local economies can be managed successfully and safely:
- Business-facing awareness raising activities to ensure that reopening of local economies can be managed successfully and safely.
- Temporary public realm changes to ensure that reopening of local economies can be managed successfully and safely.

The project is temporary with only enough funding to employ officers until end October 2020.

The project has Aligned its approach to the national 'High Street Task Force' four phase road map;

- Crisis (March to June)
- Pre Recovery (June to August),
- Recovery (August to March 2021)
- Transformation (April 2021 onwards).



Priorities:

1. **Supporting Business;** to operate legally, to operate safely, engaged and support with new and emerging government guidance, have a visible point of contact, have two way communication channels back into the Council, have support to win consumers back through the doors.
2. **Supporting the Public;** to provide a safe and welcoming place and space, ensure appropriate adaptations and precautions are in place, engaged and supported with new and emerging government guidance that affects them, have a visible point of contact, aware of businesses that are open and safe.

Why?

Because on March 23rd, the nation went into lockdown and all non essential shops were told to close their doors until further notice.

On June 8th the government announced that all non essential shops could reopen their doors on June 15th, providing they followed the recommended guidance and mitigations.

To support these businesses to safely re-open, Tamworth Borough Council created the SHOP SAFE TEAM.....



Project structure:

- Multi disciplinary corporate Task and finish Group - led by Assistant Director Growth and Regeneration, Anna Miller
- Project Lead – Head of Economic Development and Regeneration, Matt Fletcher
- Business Support Coordinator – Rob Holder
- Senior Business Support Officer – Jody Ross
- Business Support Officer – Ron Pyle
- Business Support Officer – Marie brindley

Team seconded from within the council because of their existing skills and experience in dealing with business and the community, until end of October 2020.

Purpose of the team; Engagement, communication and visibility, not Enforcement' (No enforcement powers)



Actions Plans

With support from external consultants, funded by the project, there will be three key action plans around supporting the Town Centre and relevant neighbourhood centres:

- Review and evaluation of the Councils pre recovery action plan (plan covered period June to end August 2020) and activity to date making recommendations for future activity and plans.
- Deliver of a recovery action plan for the period covering September 2020 to end March 2021.
- Creation of a transformation action plan framework for the period covering financial years 2021/2022 and 2022/2023. (this will support a wide scope of activity across the Town Centre, from regeneration to events to community)



The image shows a blue NHS leaflet. At the top left is the HM Government logo, and at the top right is the NHS logo. The main title is 'STAYING COVID-19 SECURE IN 2020' in large white letters. Below it, in smaller white text, is 'We confirm we have complied with the government's guidance on managing the risk of COVID-19'. The central heading is 'FIVE STEPS TO SAFER WORKING TOGETHER' in bold yellow letters. Below this are five bullet points, each with a yellow checkmark icon and yellow text: 1. 'We have carried out a COVID-19 risk assessment and shared the results with the people who work here'. 2. 'We have cleaning, handwashing and hygiene procedures in line with guidance'. 3. 'We have taken all reasonable steps to help people work from home'. 4. 'We have taken all reasonable steps to maintain a 2m distance in the workplace'. 5. 'Where people cannot be 2m apart, we have done everything practical to manage transmission risk'. At the bottom is a yellow banner with black text: 'STAY ALERT > CONTROL THE VIRUS > SAVE LIVES'.

HM Government

NHS

STAYING COVID-19 SECURE IN 2020

We confirm we have complied with the government's guidance on managing the risk of COVID-19

FIVE STEPS TO SAFER WORKING TOGETHER

- ✔ We have carried out a COVID-19 risk assessment and shared the results with the people who work here
- ✔ We have cleaning, handwashing and hygiene procedures in line with guidance
- ✔ We have taken all reasonable steps to help people work from home
- ✔ We have taken all reasonable steps to maintain a 2m distance in the workplace
- ✔ Where people cannot be 2m apart, we have done everything practical to manage transmission risk

STAY ALERT > CONTROL THE VIRUS > SAVE LIVES

Messaging and Support:

5 step guidelines

The team have currently visited and engaged with:

272 businesses in the town centre

143 businesses across **21** neighbourhood centres, it has been a very busy few months.

Businesses have been briefed by the team and supported to make their business COVID secure, and updated on regular changing and emerging guidance.

Continued revisits to businesses and engage as different sectors re open.



Messaging: social distancing

On June 15th, as the first shoppers descended into the town centre, they were reminded of the importance of social distancing with 50 specially made signs highlighting the guidance.

The team hit the streets at 7am to ensure all signage was in place and ready for the re opening.



Internal Shop Signage

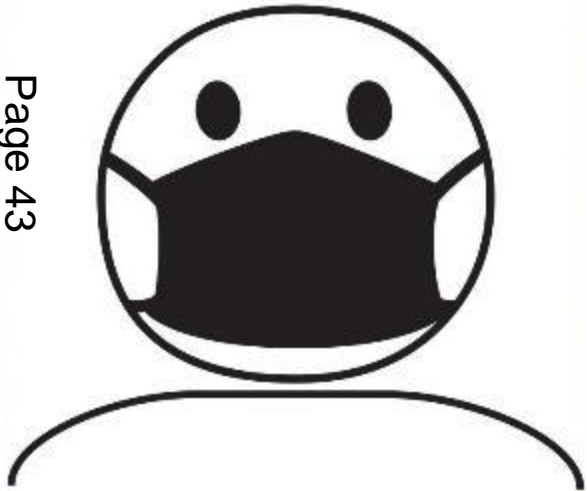
The team have distributed over 100 posters to businesses to assist them with making people aware of social distancing guidelines.



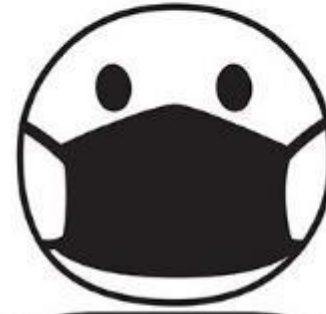
Various Bollard Shrouds can be seen around the town reminding people of the importance of social distancing.

**PLEASE WEAR
A FACE MASK
IN OUR SHOP**

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**YOU DON'T HAVE TO BE EXACTLY
LIKE SAXONS...**



THIS WILL BE FINE

Face Mask Signage

From Friday 24th July, the wearing of face masks inside shops became mandatory. The team have distributed over 100 posters to local businesses and premises to assist them with delivering this message to their customers.



The Messaging: good hygiene

Highlighted the need and assurance for the public to have good sanitising units around the town.

Installed 6 hand sanitising stations located in Ankerside Car Park x1 & Entrances x2, Toilets x1, Market x1, Castle Kiosk x1

Regularly having to re fill units - good sign they are getting used.



The Feedback



“It’s been great seeing you guys around the town, we feel things are getting done”

“ I feel a lot safer coming into the town knowing that the town is being monitored and reviewed”

“ It nice that you are looking after us”

“It is good to see you, it give us confidence”

“reassuring to see you on the streets, keep up the good work”

“It is nice to have a point of contact/ regular visits, not only to reassure our customers, but if we have any questions we know we can ask you”

“Nice to have a point of contact that listen and will make enquires on our behalf”

“ Get a proper job”

“ total waste of time these masks and social distancing, what a joke”

“ the virus is not real, so why should we social distance”

“ why do I have to queue outside when the virus has gone?”



The Headlines:

- Bespoke Saxon-themed signage, posters and roadside banners.
- New dedicated Shop Safe webpage.
- Weekly newsletter to 800+ businesses.
- Widespread social media campaign (including photographs and videos with 40+ Tamworth businesses).
- Series of press releases and extensive media coverage.
- Three-month advertising campaign on Radio Tamworth (50 mentions per week).
- Regional PR and video campaign partnership with Stoke and Staffordshire Growth Hub, including video with 22k views, press and radio advertising.

Tamworth Borough Council Social Media Channels for #ShopSafe #ShopLocal campaign between June-August 2020



**SHOP SAFE, SHOP LOCAL,
SHOP TAMWORTH**

#ShopSafe
#ShopLocal
#ShopTamworth

	TBC FACEBOOK	TBC TWITTER	TBC LINKEDIN
How many posts?	200	136	138
Reach	Total: 1,589,013 Average: 957	Total: 85,320 Average: 661	Total: 22,735 Average: 195
Engagement	Total: 3043 Average: 18	Total: 2002 Average: 16	Total: 712 Average: 6
		ENTERPRISE CENTRE FACEBOOK	
How many posts?	80		
Reach	Total: 6366 Average: 115		
Engagement	Total: 230 Average: 4		
	VISIT TAMWORTH FACEBOOK	VISIT TAMWORTH TWITTER	VISIT TAMWORTH INSTAGRAM
How many posts?	164	107	20
Reach	Total: 1,476,016 Average: 894	Total: 12,659 Average: 186	Total: 2704 Average: 135
Engagement	Total: 4624 Average: 26	Total: 347 Average: 5	Total: 156 Average: 8

Building knowledge:

Growing the database of Essential Shops, Non Essential Shops, Food & Beverage, Hair and Beauty and Neighbourhood Centres.

Increasing Social Media presence, engagement and reach.

Measuring Footfall, whilst currently 50% of what it was this time last year, busiest day thus far being Tuesday 2nd Sept with 7518.

Built and improved Relationships with Business and the Community.

Built and improved relationships with EHO's and PCSO's, sharing intelligence and influencing actions.



The Market:

Fully involved and supported the partial re-opening on Tuesday 16th June.

Work 6 days a week to support the market to trade safely, providing an ear that the traders and public to feed back into the council and have witnessed a shift in attitude towards the council and their support

Engaged with the market to successfully access grants which supported 31 traders who will now receive £2500 of support due to the impact of COVID 19.





Challenges:

Re opening of high street shops after 12 weeks of closure and the first test of social distancing (Phase 1).

Re opening of pubs and cafes (Phase 2), ensuring that these premises are adhering to and continuing the guidance issued.

Re opening of hair, beauty and salons (Phase 3), the challenges of face masks and visors at all times

Compliance, verbal abuse, signage vandalism, and ever changing guidance from government.

Health and wellbeing of the community and confidence as only 50% of footfall is back.

‘Transactional engagement HIGH, Social engagement LOW’ – Castle opening and limited events welcomed.

Continuing activity on the project from end of October when funding is limited.



Opportunities and next steps:

Issued Tender to gain support for Recovery and Transformation action plans.

Return the Market to full strength.

Standardising our approach to Pavement Licences and street trading.

Continue to build on the momentum with stakeholders and areas such as: footfall monitoring, car parking, public transport, data, engagement and general town centre intelligence.

Tamworth is in a good place to react to sudden changes in legislation should there be changes in National Guidelines or implantation of localised lockdown regulations.

Government announcement on COVID-19 Marshalls – we've already been doing this – opportunity to extend and continue service, and utilise community volunteers – awaiting further guidance from Government on detail.

Staffs video and mayor visit

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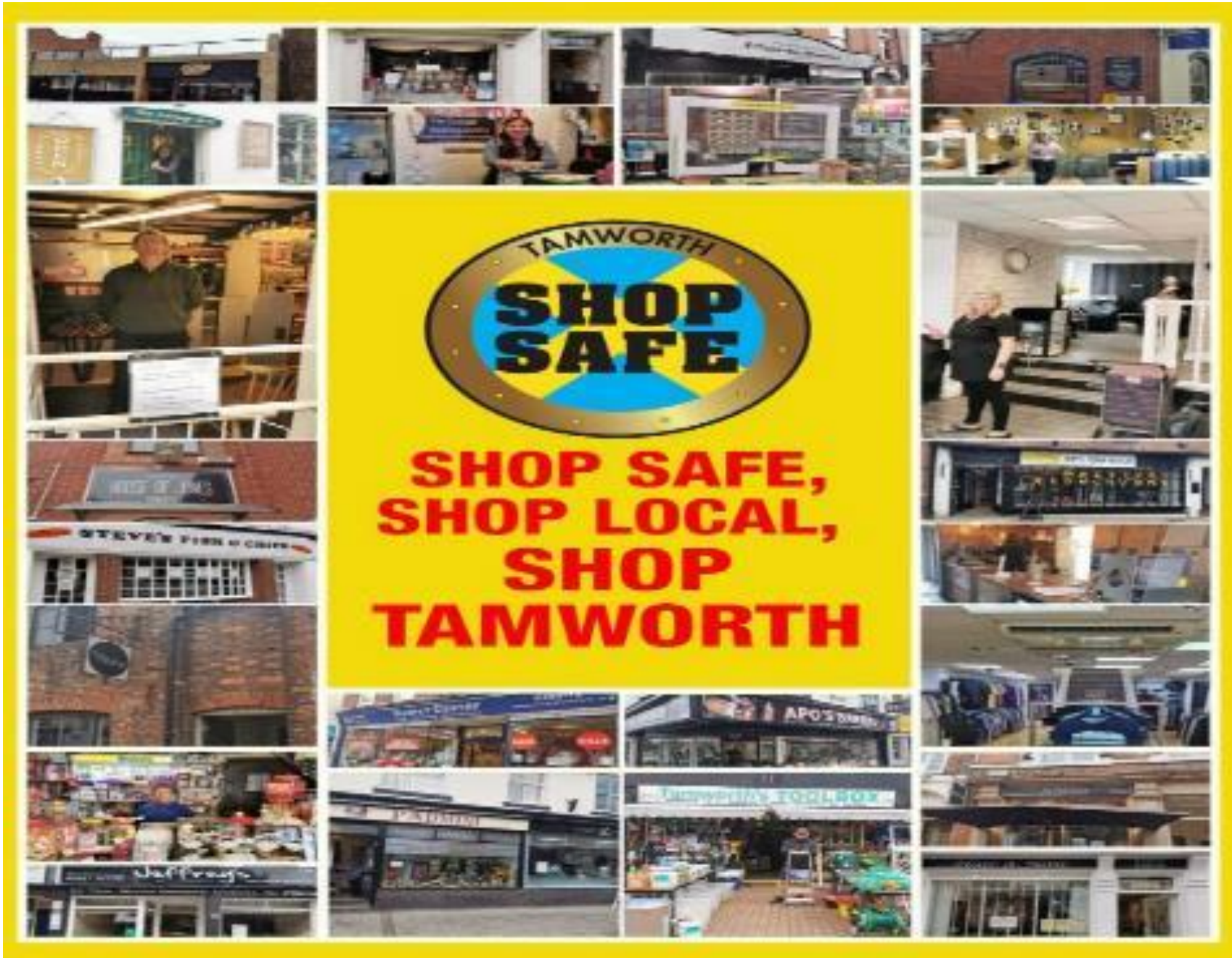


Shop Safe Staffs

On June 23rd, Shop Safe Staffs visited the town centre along with the Mayor to see what the shop safe team had achieved. Feedback from the public and the mayor was very positive and it showed what a great start to the project we had undertaken .
The following video was produced....

<https://www.facebook.com/StaffsGrowthHub/videos/621563311813980/>





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Health and Wellbeing Scrutiny Work Plan

Work Plan 2020 - 2021	
DATE	SUBJECT
Each meeting	Update on Staffordshire County Council matters
Ongoing	Together We're Better / STP - brief update post close of initial consultation (end date of initial consultation is 25 August 2019)
Ongoing	Working group updates
24th September 2020	Impact on Young People of COVID-19. SCVYS to attend.
24th September 2020	Homelessness in light of furlough ending and contingency strategies
24th September 2020	Re-opening the Town Centre Safely
20th October 2020	Representative from the following to attend: <ul style="list-style-type: none"> • Derby & Burton Hospital Trust – update on merger
20th October 2020	Impact of COVID-19 on overall health treatments / issues (CCG representative to attend)
20th October 2020	Safeguarding update (1) (Councillor Doyle to attend and Officers)
20th October 2020	Housing Strategy
8th December 2020	Food vulnerability and Healthy Eating
8th December 2020 / ongoing	Children's wellbeing, including education and mental health issues / anxiety
TBC	Physical wellbeing
TBC	Mental wellbeing – to cover mental health issues in Tamworth as well as loneliness and partnerships
TBC	The Green Agenda, including Air Quality review
TBC	Discharge to Assess and End of Life Care
TBC	Barriers to accessing GP Services in relation to residents with additional needs / Centralisation of some GP Services

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Upcoming Health and Wellbeing Scrutiny Committee Meetings

- 24th September 2020
- 20th October 2020
- 8th December 2020
- 26th January 2021
- 24th February 2021

Upcoming Relevant County Council Meetings

Healthy Staffordshire Select Committee

- 14th September 2020
- 26th October 2020
- 30th November 2020
- 1st February 2021
- 16th March 2021